# **C868 – Software Capstone Project Summary**

# Task 2 – Section C



Capstone Proposal Project Name: Client Scheduling Application

Student Name: Henry Ventura

# **Table of Contents**

## 1. APPLICATION DESIGN AND TESTING 3

- (a) Class Design 3
- (b) UI Design 4
- (c) Unit Test Plan 5-9
- (d) Source Code 9
- (f) User Guide 10-15

## 2. USER GUIDE 10

- (a) Installation 10
- (b) Using the Application 10-15

## **Application Design and Testing**

#### **Design Document**

#### **Class Design**

The program's database consists of six tables, all connected with one-to-many relationships. The data focuses on the appointment table, which has connections to both the user and customer tables for reporting purposes. The appointment table directly connects with the users, contacts, and customer's table. Hence the foreign keys within the appointments table.



## **UI Design**

The UI offers users a very simple way to add/edit customers and add appointments. Users can view their appointments by clicking the show my appointments button as well as searching customers by first name to see correlated appointments.

ID	Name			Address		Division	Postal Code	Phone Number			Add/Lait Custom
1 Pa	aulie Thatcher	1	919 Boardwalk			29	01291	869-908-1875		â	
2 Je	eremy Ortega	2	Wonder Way			103	AF19B	11-445-910-2			
3 To	ori Odonnell	4	8 Horse Manor			60	28198	874-916-2671			
4 Ga	abriela Coffey	2	5 Whitney Rd			19	20867	123-345-7890			
5 Jo	oel Dixon	8	765 Teacup Way			4	78390	340-292-1890			Customer ID
6 Isa	sabelle Hopkins	1	4325 Victory Rd			7	53944	974-023-4675		U	Auto-Generated
7 Ha	lanna Berger	1	Apline Way			101	BG24D	13-435-670-1			Customer Name
Select a	a customer to	show their	appointments or Search appointm	Show My	Appointments mer name:		Search	E	Edit	Delete	Phone Number
Select a	a customer to	show their	appointments or Search appointm Select date to se	: Show My ients by custo arch appointr	Appointments mer name: nents:1/21/20	023	Search	ed Month 🔘 Sele	Edit Add	Delete	Phone Number
App	a customer to	ents Descripti	appointments or Search appointm Select date to se on Location	Show My eents by custo arch appointr Type	Appointments mer name:	)23 art	Search Search Select End	ed Month Sele	Edit Add	Delete User ID	Phone Number
App	a customer to pointme Title Onboarding	ents Descripti New hire	appointments or Search appointm Select date to se on Location t Main Office	Show My eents by custo arch appointr <b>Type</b> Training	Appointments mer name:	023 art 8:00:00.0 20:	Search Select End 3-01-23 16:00:00.0	ed Month Sele	Edit Add	Delete User ID 2	Phone Number Street Address
App ID 8 9	a customer to pointme Title Onboarding Sales Pitch	ents Descripti New hire Pitching r	appointments or Search appointm Select date to se on Location t Main Office Remote	Show My ents by custo arch appointr Type Training Sales Contents	Appointments mer name: 1/21/20 2023-01-23 0 2023-01-25 1 2023-01-25 1	D23 art 200:00.0 200 1:00:00.0 200	Search End 3-01-23 16:00:00.0 3-01-25 12:00:00.0 0 4 23 1000000	ed Month Sele Contact 3 1	Add Add Customer ID	Delete User ID 2 1	Phone Number Street Address
Select a App 10	a customer to pointme Title Onboarding Sales Pitch Renew Co	Descripti New hire Pitching r Renew tw	appointments or Search appointm Select date to se on Location L Main Office Remote O Warehouse	Show My ents by custo arch appointr Type Training Sales Contracts Load	Appointments mer name: 1/21/20 2023-01-23 0 2023-01-25 1 2023-01-27 0 2023-0 202	223 art 200:00.0 200 1:00:00.0 200 9:00:00.0 200 9:00:00.0 200	Search End 3-01-23 16:00:00.0 3-01-25 12:00:00.0 3-01-27 10:00:00.0 3-01-27 10:00:00.0	ed Month Sele Contact 3 1 2 2	Add Add Veek	Delete User ID 2 1 1	Phone Number Street Address Postal Code
App 10 10 11	a customer to DOINTME Title Onboarding Sales Pitch Renew Co New Lead	Descripti New hire Pitching r Renew tw Follow up	appointments or Search appointm Select date to see on Location L Main Office Remote o Warehouse Clents Offi	Show My eents by custo arch appointr Type Training Sales Contracts Lead	Appointments mer name: 1/21/20 2023-01-23 0 2023-01-25 1 2023-01-27 0 2023-01-31 0 2023-01-31 0	J23           art         20           8:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:15:00.0         200	Search End Select 5-01-23 16:00:00.0 3-01-25 12:00:00.0 3-01-27 10:00:00.0 3-01-31 10:15:00.0 3-01-31 10:15:00.0	ed Month Sele Contact 3 1 2 3 3 2	Add	Delete User ID 2 1 1 2 2	Phone Number Street Address Postal Code
App 10 11 15	a customer to Dointme Title Onboarding Sales Pitch Renew Co New Lead New Lead New Lead	show their COLS Descripti New hire Pitching n Renew tw Follow up High stak Hinh stak	appointments or Select date to see on Location t Main Office Remote O Warehouse Clients Offi a Capital One a Warner Br	Show My ents by custo arch appointr Training Sales Contracts Lead Lead	Appointments mer name: 1/21/20 2023-01-23 0 2023-01-25 1 2023-01-27 0 2023-01-21 1 2023-01-23 1 2023-01-26 1	223 art 200 8:00:00.0 200 9:00:00.0 200 9:00:00.0 200 9:15:00.0 200 5:45:00.0 200	Search End 3-01-23 16:00:000 3-01-25 12:00:000 3-01-27 10:00:000 3-01-27 10:00:000 3-01-23 17:45:000 3-01-23 17:45:000	ed Month Sele Contact 3 1 2 3 3 1	cted Week Customer ID 1 2 4 4 5 6	Delete User ID 2 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Phone Number Street Address Postal Code
App 10 11 15 16	a customer to Dointme Title Onboarding Sales Pitch Renew Co New Lead New Lead New Lead Sales Pitch	bow their Descripti New hire Pitching r Renew tw Follow up High stak High stak Pitch a pe	appointments or Search appointm Select date to se on Location L Main Office Remote O Warehouse Clients Offi Capital One Warner Br Main Office	Show My ents by custo arch appointr Training Sales Contracts Lead Lead Sales	Appointments mer name: 2023-01-23 0 2023-01-23 0 2023-01-25 1 2023-01-27 0 2023-01-21 0 2023-01-21 0 2023-01-23 1 2023-01-26 1 2023-01-20 1	D23           art         20           1:00:00.0         20           9:00:00.0         20           9:00:00.0         20           9:15:00.0         20           3:30:00.0         20	Search End 3-01-23 16:00:00 3-01-25 12:00:00 3-01-27 10:00:00 3-01-27 10:00:00 3-01-23 17:45:00 3-01-26 15:30:00 3-01-26 15:30:000	ed Month Select 3 1 2 3 3 1 2 3 3 3 2 2	cted Week Customer ID 1 2 3 4 4 5 6 9	Delete User ID 2 1 1 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Phone Number  Phone Address  Postal Code  Country
App 10 11 15 16 17	a customer to pointme Title Onboarding Sales Pitch Renew Co New Lead New Lead New Lead New Lead	show their ents Descripti New hire Pitching r Renew tw Follow up High stak High stak Pitch a ne	appointments or Search appointm Select date to se on Location Main Office Main Office Warehouse Clents Offi Clents Offi Clents Offi Warner Br Warner Br	Show My extra by custor arch appointr Training Sales Contracts Lead Lead Sales	Appointments mer name: 1/21/20 2023-01-23 0 2023-01-23 0 2023-01-25 1 2023-01-27 0 2023-01-23 1 2023-01-23 1 2023-01-23 1 2023-01-26 1 2023-01-20 1	223 art 200 1:00:00.0 200 9:00:00.0 200 9:00:00.0 200 9:15:00.0 200 5:45:00.0 200 3:30:00.0 200 1:00:00.0 200	Search End 3-01-23 16:00:00 3-01-25 12:00:00.0 3-01-25 12:00:00.0 3-01-27 10:00:00.0 3-01-23 17:45:00.0 3-01-26 15:30:00.0 3-01-30 12:00:00.0	ed Month Sele Contact 3 1 2 3 3 3 1 2 3 3 1 2 3 3 1 2	dit Add	Delete User ID 2 1 1 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Phone Number Street Address Postal Code Country
App 10 11 15 16 17	a customer to pointmer onboarding Sales Pitch Renew Co New Lead New Lead Sales Pitch Sales Pitch	bow their Conto Descripti New hire Pitching r Renew tw Follow up High stak High stak Pitch a ne	appointments or Search appointm Select date to se on Location L Main Office Remote O Warehouse Clients Offi Capital One Warner Br Main Office	Show My erits by custo arch appointr Training Sales Contracts Lead Lead Lead Sales	Appointments mer name: 2023-01-23 0 2023-01-23 0 2023-01-27 0 2023-01-23 1 2023-01-23 1 2023-01-23 1 2023-01-26 1 2023-01-26 1 2023-01-30 1	223 art 200 1:00:00.0 200 9:00:00.0 200 9:00:00.0 200 9:15:00.0 200 5:45:00.0 200 3:30:00.0 200 1:00:00.0 200 2:000 2:00	Search End 3-01-23 16:00:00.0 3-01-25 12:00:00.0 3-01-25 12:00:00.0 3-01-31 10:15:00.0 3-01-23 17:45:00.0 3-01-26 15:30:00.0 3-01-30 12:00:00.0	ed Month Selection 3 1 2 3 3 3 1 2 2 3 3 3 1 2 2	dit Add	Delete User ID 2 1 1 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Phone Number Street Address Postal Code Country
App 10 8 9 10 11 15 16 17	a customer to Doint the Title Onboarding Sales Pitch Renew Co New Lead New Lead New Lead Sales Pitch	bow their Conts Descripti New hire Pitching r Renew tw Follow up High stak High stak Pitch a ne	appointments or Search appointm Select date to se on Location Main Office Remote O. Warehouse I. Cleints Offin Capital One Warner Br Main Office	Show My erits by custo arch appointr Training Sales Contracts Lead Lead Lead Sales	Appointments mername: 2023-01-23 0 2023-01-25 1 2023-01-27 0 2023-01-27 0 2023-01-27 1 2023-01-23 1 2023-01-28 1 2023-01-30	D23           art         200           8:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           9:00:00.0         200           1:00:00.0         200	Search End 3-01-23 16:00:000 3-01-23 16:00:000 3-01-27 10:00:000 3-01-32 10:15:000 3-01-31 10:15:000 3-01-26 15:30:000 3-01-30 12:00:000	ed Month Sele 3 1 2 3 3 3 1 2 2	dit Add	Delete User ID 2 1 1 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Phone Number Street Address Postal Code Country State/Division

					—		×
	Add/Edi	it App	ointme	nt			
Appointment ID	Auto-Generated						
Title			Contact			•	
Description			Customer			•	
Location			User			•	
Туре			,				
Start		Hour	~	Minute		•	
End		Hour	•	Minute		•	
Save	Cancel		B 8	usiness Hours am - 10pm ES	s: ST		

### Unit Test Plan

### Introduction

#### Purpose

I developed and carried out unit tests for all public database access methods using Junit5. The purpose of the test was to ensure the functionality of database commands such as save, delete, edit, and search.

#### Overview

The program's main purpose is to manage data stored in a SQL database by performing operations such as saving, editing, searching, viewing, manipulating, and deleting through a GUI interface. I had already tested the program's functionality in practice, so the next step was to demonstrate that it works correctly through unit testing. This process of testing helped me make corrections to methods that were not working correctly. For example, a major issue I had was the application was not retrieving database items after clicking the sort-by-month radio box. I was able to implement a fix all the tests passed.

#### CLIENT SCHEDULER

#### Test Plan

#### Items

A test class is established for a particular real class, where JUnit testing code is written for all the public methods. After writing the test methods, I ran them by using the 'Run Test' command in the IDE, which executed each method in the test class and displayed the results in a separate screen.

#### Features

In order to verify its functionality, each examination must establish a direct link to the data repository, establish some initial parameters, perform the primary function utilizing these parameters and then match the outcome with a predefined outcome. When the outcome matches the predefined result, the examination is considered successful. On the other hand, if the outcome doesn't match, it could be an indication of a problem with either the primary function or the examination script.

#### Deliverables

Each evaluation that passes, returns a statement indicating its success, including the duration of the evaluation. A collection of evaluations that have all passed will provide a success rate to the developer.

#### Tasks

A significant portion of the effort in creating a comprehensive set of evaluations is dedicated to the composition of the evaluation scripts. Once the scripts are error-free, the process of conducting evaluations can be done by executing a single 'Run Test' command on each of the examination groups.

#### Needs

To ensure accurate results, each examination group must establish a direct connection to the same SQL database as the class being examined. I employed Junit5, a popular Java-based evaluation framework commonly supported by most integrated development environments, to compose the evaluations. The functionalities provided by this framework in my preferred IDE, IntelliJ, were utilized to execute the evaluations.

#### **Pass/Fail Criteria**

At the conclusion of each test, the outcome of the primary function and the predefined outcome are compared. If they match, the test is considered successful. If they don't match, it would indicate an unsuccessful test. It's important to ensure that the test doesn't return a false positive result.

#### **Specifications**

A few tests I ran were to test the time conversions from EST to UTC and from UTC to the systems local timezone

class HelperTest {	
<pre>@Test void testGetLocale() {     assertEquals(Locale.US, Helper.getLocale()); }</pre>	
<pre>@Test void testUtcTime() {     assertEquals(ZoneOffset.UTC, Helper.utcTime()); }</pre>	
<pre>@Test void testGetLocalTimezone() {     assertEquals(ZoneOffset.UTC, Helper.getLocalTimezone()); }</pre>	
<pre>@Test void testToLocal() {     assertEquals(Timestamp.value0f(LocalDateTime.of( year: 2020, month: 1, dayOfMonth: 1, hour: 0, minute: 0, second: 0, nanoOfSecond: 0)),     Helper.toLocal(Timestamp.value0f(LocalDateTime.of( year: 2020, month: 1, dayOfMonth: 1, hour: 0, minute: 0, second: 0, nanoOfSecond: 0))); }</pre>	
<pre>@Test void testToUTC() {     assertEquals(Timestamp.value0f(LocalDateTime.of( year: 2020, month: 1, dayOfMonth: 1, hour: 0, minute: 0, second: 0, nanoOfSecond: 0)),     Helper.toUTC(Timestamp.value0f(LocalDateTime.of( year: 2020, month: 1, dayOfMonth: 1, hour: 0, minute: 0, second: 0, nanoOfSecond: 0))); }</pre>	
@Test         void testLocalToEST()         assertEquals(Timestamp.value0f(LocalDateTime.of( year: 2020, month: 1, dayOfMonth: 1, hour: 0, minute: 0, second: 0, nanoOfSecond: 0)),         Helper.localToEST(Timestamp.value0f(LocalDateTime.of( year: 2020, month: 1, dayOfMonth: 1, hour: 0, minute: 0, second: 0, nanoOfSecond: 0)));	

#### Procedures

- 1. Determine which classes and methods require unit testing.
- 2. Create a corresponding test class for the chosen class to be evaluated.
- 3. Develop test cases for each public method within the original class within the test class.
- Execute the tests and evaluate any failed test cases. Identify and correct the necessary changes.
- 5. Verify that all test cases have passed. Review and document the results.
- 6. Repeat the process for all classes that require testing.
- Repeat the testing process on a regular basis to ensure that the code remains functional and to catch any new bugs or issues that may arise.
- 8. Make sure that the test cases cover all possible scenarios and edge cases to ensure that the code is thoroughly tested.
- 9. Utilize code coverage tools to measure the percentage of code that is covered by the test cases, and aim for a high coverage percentage.
- 10. Consider using test-driven development (TDD) where tests are written before the actual code, to ensure that the code is written in a testable way and all necessary functionality is covered by tests.

#### CLIENT SCHEDULER

### Results

The first time running these tests there was a problem with the conversion between EST to UTC resulting in a bad conversion to the systems local time. I was able to fix the conversion calculation of the method and the tests passed.

🔋 Elle Edit View Navigate Code Befactor Build Run Iools VCS Window Squaretest Help - SchecklerApplicat		
SchedulerApplication ) src ) Controllers ) 🎯 HelperTest		
🖇 🔳 Project 💌	😔 😤 🚊 📫 🗰 — 🚯 DBC/pao X 🔞 Helper java X 🗳 HelperTetajava X 🚳 Appointmentformjøre X 🚳 Mahjava X	
V IS Schederspillarten ("Clarificer / Deckog Checkles kyplicates") V Is dea V Is advected by the second state of the seco	10     Camport stalls ory Joint-jupiler-dpl.Assertions.cssertequals;       11     %       12     @Fest       13     @Fest       14     @Fest       15     %       16	
Appointmention     Appointmention     Appointmention     Appointmention     Appointmention     Appointment	20 % c vidi testiticiine() { 21   asertiqueis(Canedffset.UTC, Melper.utcline()); 22   c } 23   affect	
© lopifon > Di hepe © 50% > Di Hen © Mate	20     %     void testSetLocalling2one() {       20      ossertEquals(Contefffset.UTC, Helper.getLocallIngzone());       27        28        29        20        21        22        23        24        25        27        28        29        20	
<ul> <li>&gt; Im Math.AB</li> <li>▲ MWMITSTAF</li> <li>&gt; Im Machine</li> <li>O contat</li> <li>O contat</li> <li>O contare</li> <li>O contare</li> <li>O holon</li> <li>O inv</li> </ul>	<pre>interview of testificat() {     assertf.octi() {         model(), second(), secon</pre>	
Dites: > DitVen ∰ Login Svitkant ∭ Ingenierendezigne 80 Kijar ∰ Stackhet zur Genolien ∰ Stackhet and Canolien ∰ Stackhet and Canolien	<pre>13  Helper.teuT(Timestamp.velveOf(LocalSateTime.of( yes: 2020, month 1, dwOMmenth 1, hour 0, minute 0, mendoBound 0)) 14  15  16  17  17  18  19  19  19  19  19  10  10  10  10  10  10  10  10  10  10</pre>	
Run: O HelperTest ×		
- ▶ ✔ Ø 時 臣 壬   ↑ ↓ Q, ピ ピ ¢, ✓ Tests passed:6 of 6 tests		
Alian      Chrogram Filter     Constraint     Constant     Constraint     Constraint     Constraint     Co		

## C4. Source Code

All source code and files are included in the SchedulerApplication folder within the zip file. The database includes two user's admin and test. The user "admin" has a password of "admin", and the "test" user has a password of "test"

## **User Guide**

#### Introduction

Discover the ultimate guide for Marvel Sales Co's Sales Management System. This guide will take you through the process of setting up and logging into the system, as well as providing detailed instructions on how to utilize the various tools and functions. Use it as an initial reference or as a go-to resource as you become more familiar with the program. Going through this guide when you first start using the system will make the learning process smoother.

#### Installation and Using the Application

The application needs to be run through IntelliJ. Download the Zip file named SchedulerApplication and unzip it.

- The JavaFX SDK and SQL connector libraries are included in the zip. Open the project in IntelliJ and add the libraries.
  - a. Do this by going into File  $\rightarrow$  Project structure  $\rightarrow$  Libraries  $\rightarrow$
  - b. Now you can add the provided libraries to the project
- 2. For the application to run properly, the run configurations need to be updated.
  - a. Run  $\rightarrow$  Edit Configurations  $\rightarrow$  Modify Options  $\rightarrow$  Select VM Options
  - b. In the VM options copy --module-path

/Users/henryventura/Desktop/SchedulerApplication/javafx-sdk-17.0.1/lib --add-modules=javafx.controls,javafx.fxml

- c. Replace the path of the command above with the path of the JavaFX SDK lib folder provided in the project folder.
- 3. You should now be able to run the application.

### Login Screen

- 1. The database has two user accounts. "test" and "admin".
- 2. To log in use either "test" or "admin" as the username and "test" or "admin" as the password.
- 3. The login screen shows you your time zone information and that corresponds to the appointment times you'll see in the application.

Username	Error (Erreur)
admin	No upcoming appointments.
Password	
	ОК
Login	Login
Zone ID: America/New_York TimeZone: Eastern Standard Time	Zone ID: America/New_York TimeZone: Eastern Standard Time

4. Once logged in, you'll be notified of any upcoming appointments.

### **Appointment and Customer Screen**

- 1. In the main screen you can see which customers have upcoming appointments by clicking on their name in the table. You can also search their name in the search box.
- 2. The reports dropdown menu can generate three different reports.
- 3. The "Show My Appointments button" will populate the appointments table with appointments correlated with the logged in user.

ID	Name		Address		Division	Postal Code	Phone Number			
1	Paulie Thatcher	1919 Boardwalk		29		01291	869-908-1875			
2	Jeremy Ortega	2 Wonder Way		103		AF19B	11-445-910-2			
3	Tori Odonnell	48 Horse Manor		60		28198	874-916-2671			
4	Gabriela Coffey	25 Whitney Rd		19		20867	123-345-7890			
5	Joel Dixon	8765 Teacup Way		4		78390	340-292-1890			
6	Isabelle Hopkins	14325 Victory Rd		7		53944	974-023-4675			
7	Hanna Berger	1 Apline Way		101		BG24D	13-435-670-1			
Ap "	ppointment D Title Des	Search appointmer S Select date to search cription Location	its by customer i th appointments <b>Type</b>	name: 1/22/2023 Start		Search Select End	ed Month Sel	lected W	eek ustomer ID	User I
Ap "	ppointment D Title Des	Search appointmer	its by customer i h appointments <b>Type</b>	name: 1/22/2023 Start		Search Select End	ed Month Sel	lected W	eek ustomer ID	User I
A <sub>I</sub>	ppointment D Title Des	Search appointmer	ts by customer in appointments Type	name: 1/22/2023 Start No content in	n table	Search Select	ed Month See	lected W	eek ustomer ID	User I

- 4. The "Selected Month" and "Selected Week" radio buttons sort appointments by the month or week that was selected in the date picker.
- You can edit/delete customers or appointments by selecting the item from the table and clicking the edit or delete button.
- 6. The add button in the customer table will take you to the add customer form. Here you can fill in the customer's name, phone number, street address, postal code, country, and state. All entries need to be filled in for the customer to be saved.

Add/Edit Customer
Customer ID Auto-Generated
Customer Name
Phone Number
Street Address
Postal Code
Country
State/Division
Save

- The add/edit appointment form will allow you to create an appointment and correlate it with a customer, user, and contact.
- 8. Appointments can only be set during business hours and cannot overlap with existing appointments.
- 9. All fields need to be filled out in order to save the appointment.

•••								
	Add/Edit Appointment							
Appointment ID	Auto-Generated							
Title		Contact						
Description		Customer						
Location		User 🗸						
Туре								
Start	Hour	Minute -						
End	Hour	Minute						
Save	Cancel	Business Hours: 8am - 10pm EST						

## Reports

- To access the reporting feature, from the Main screen, click on the drop-down men on the bottom left and select a report. Once selected press the view report button
- 2. The user schedule report shows the upcoming appointments filtered by account users.
  - a. The report shows the appointment ID as well as the title, type, description,

start date and time, and end date and time.

🛑 🔵 🔹 Report	
User Schedules	$\overline{\mathbf{X}}$
Click 'Show Details' to view: Schedule for every user.	
Report Output:	
User Name: admin (ID: 2)	^
Appointment ID: 8	
Tute: Onboarding	
Description: New hire training	
Start date/time: 2023-01-23 08:00:00.0 Eastern Standard T	ime
End date/time: 2023-01-23 16:00:00.0 Eastern Standard Ti	me
Customer ID: 1	
	~
Hide Details	ОК

3. The contact schedules report filters a report based on the appointments associated

with the business contacts.

	Report	
Contact Schedules		×
Click 'Show Details' to view: Schedule for	or every client	
Report Output:		
Contact Name: Anika Costa (ID: 1)		Ô
Appointment ID: 9 Title: Sales Pitch Type: Sales Description: Pitching new product to m Start date/time: 2023-01-25 11:00:00. End date/time: 2023-01-25 12:00:00. Customer ID: 2	ajor business customer 0 Eastern Standard Time 0 Eastern Standard Time	~
Hide Details		ОК

4. The customer appointments report shows all scheduled appointments by type and month. You can specify the type of appointment in the add appointment form.

